Onsite Services

Dyne Systems helps customers get the most out of their testing equipment over its entire life cycle. Offering free phone and email support, onsite technician training and remote system service support for the life of your products.

- **Inspection Services**
  Dyne Systems performs a thorough 80+ point inspection of your dynamometer (dynamo) system and equipment.

  **Inspection Services includes (but not limited to):**
  - checking for leaks
  - confirming proper fluid levels
  - ensuring accurate settings and seals
  - verifying that your dynamo and equipment are operating properly

  Inspections usually take 4 - 8 hours to complete, depending on the type of dynamo and the amount of equipment. Any issues or concerns are noted in the final inspection report along with Dyne Systems' recommendations for repairs.

- **Maintenance Services**
  Based off the number of hours your dynamo has operated will determine the maintenance requirements necessary.

  **Maintenance Services includes (but not limited to):**
  - calibration
  - lube coupling and bearings
  - changing oil (or topping off) in oilers and gear cases
  - inspecting belts, hoses, cables and connections
  - evaluating overall system performance

- **Calibration Services**
  Verify proper operation of the dynamo system and check/calibrate all input channels. Calibration certificates are available upon request for certified devices only.

- **Equipment Installation Oversight Services**
  Dyne Systems provides onsite support working with your general contractor(s) and sub-contractor(s) to aid in equipment placement, equipment setup and in preparation for commissioning and start-up.

- **Commissioning, Start-up and Training**
  Rely on Dyne Systems to ensure a successful start-up of your new system and equipment, along with training your personnel on operation and best practices.

  **Services include (but not limited to):**
  - connect final signal and control cables to all equipment
  - ensure correct signal transmission to and from the dynamo and purchased equipment
  - confirm operation of all purchased equipment
  - confirm calibration of the dynamo and equipment
  - train users on operating the equipment, data acquisition system and accessories